

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Thomas McBLAIN et al.

Group Art Unit: 2614

Appl. No. : 10/084,330

Examiner: G. Gauthier

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Confirmation No. : 5631

For : OUTBOUND CALL RULES ROUTING

**RESPONSE UNDER 37 C.F.R. §1.111**

Commissioner for Patents  
U.S. Patent and Trademark Office  
Customer Service Window, Mail Stop AMENDMENT  
Randolph Building  
401 Dulany Street  
Alexandria, VA 22314

Sir:

In response to the Office Action of March 7, 2008, in which a three-month shortened statutory period for response was set to expire on June 9, 2008 (June 7, 2008 falling on a Saturday), Applicants respectfully request reconsideration and withdrawal of the outstanding rejections, in view of the herein-contained amendments and remarks.

**Amendments to the Claims** begin on page 2 of this paper.  
**Remarks** begin on page 7 of this paper.